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**Insurance and Restoration Professionals Convene at Crawford Contractor Connection<sup>SM</sup> Conference**

**ATLANTA** – Contractors, insurance carrier representatives, and service provider partners from Crawford & Company's Contractor Connection network, came together with a record setting attendance of 650 participants at the Crawford Contractor Connection annual conference held recently in Las Vegas.

The conference featured educational seminars on key restoration issues, such as mold, contents handling, insurance, and estimating tools for contractors which were enthusiastically lauded by the record-setting number of participants. A golf outing and a conference reception provided exhibitors and participants additional opportunities to network.

Featured guest speakers at this year's conference general session included Nick Ciabattoni, vice president, The Hartford; Robert J. Wilkey, assistant vice president, The Hartford; Bill Bulliner, assistant vice president, Auto Club – AAA; and Mike Funaro, Home Office claims examiner, AMICA; and Crawford & Company executives Tom Crawford, president and CEO, and Phillip Porter, senior vice president, Claims Management Services.

One highlight of the conference was an industry panel set up to discuss steps that restoration contractors should take to enhance their working relationships with insurance carriers.

"The theme of this year's conference was 'Excellence In Everything We Touch<sup>SM</sup>', which underlines our network goal of providing excellent service to our clients and their valued policyholders. We are very proud of the professionalism of our network and the positive energy that was generated when contractors

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who are normally competitors on a day-to-day basis, come together as service partners in the Contractor Connection network and unite to provide exemplary services to the insurance community,” said Thomas.

The conference closed with top performing network contractors recognized for their outstanding achievements with the Contractor Excellence Awards.

Based in Atlanta, Georgia, Crawford & Company ([www.crawfordandcompany.com](http://www.crawfordandcompany.com)) is the world’s largest independent provider of claims management solutions to insurance companies and self-insured entities, with a global network of more than 700 offices in 63 countries. Major service lines include workers’ compensation claims administration and healthcare management services, property and casualty claims management, class action services, and risk management information services. The Company’s shares are traded on the NYSE under the symbols CRDA and CRDB.

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