



FOR IMMEDIATE RELEASE

**For more information contact:
Julie Keaton at 404-847-4026
julie_keaton@us.crawco.com**

October 19, 2005

Crawford Contractor ConnectionSM Restoration Services Now Available to AMICA Mutual Policyholders

ATLANTA – Crawford Contractor ConnectionSM and AMICA have partnered to provide exemplary service to their policyholders. AMICA feels strongly about providing quality service and elected to use Crawford Contractor Connection to assist their policyholders when their homes suffer property damage.

AMICA Mutual is a national mutual company offering insurance for auto, home, life, and boat. As part of their standard loss adjustment process, AMICA now offers their policyholders the option of being referred to a professionally credentialed member of the Crawford Contractor Connection network to provide general contractor and specialty services including roofing, emergency fire and smoke, water mitigation, and dry cleaning. This program is being provided nationally to all AMICA claims offices.

Crawford Contractor Connection is Crawford & Company's service for residential and light commercial property repair and restoration that matches insurers and policyholders with contractors they can count on. Premier customer service delivery is Contractor Connection's top priority.

Larry Thomas, senior vice president, Crawford Contractor Connection, commented that he was very pleased with the structure and organization that was demonstrated by both companies as Crawford Contractor Connection worked with all AMICA property staff during the national implementation. "We jointly agreed on an aggressive national implementation and training schedule to complete the program implementation prior to the end of August," said Thomas. "The program training was completed in a

- more -

timely manner in all of AMICA's regions and we are now fully operational and receiving assignments for AMCIA policyholders across the county. AMICA is an excellent partner, and we will continue to grow our partnership with them."

For more information about Crawford Contractor Connection, please call 800-690-0174 or visit www.contractorconnection.com.

Crawford Contractor Connection is a division of Crawford & Company. Based in Atlanta, Georgia, Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to insurance companies and self-insured entities, with a global network of more than 700 offices in 63 countries. Major service lines include workers' compensation claims administration and healthcare management services, property and casualty claims management, class action services, and risk management information services. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

Amica Mutual Insurance Company (Amica) was established in 1907 with headquarters located in Lincoln, RI. Amica is the oldest mutual insurer of automobiles in the United States, providing insurance products such as automobile, homeowners, marine, and personal umbrella coverage nationwide. For more information, check out the company's Web site, www.amica.com.

###