

FOR IMMEDIATE RELEASE



Contractor ConnectionsM and Network Contractors Serve Communities across Nation

JACKSONVILLE, Fla. (December 9, 2014) – Contractor ConnectionsM teamed up with its network contractors to give back to communities across the nation on Saturday, October 4, as part of Crawford's sixth annual Global Day of Service.

Twenty-one of Contractor Connection's more than 4,800 North American network contractors accepted CEO Larry Thomas' invitation to join the Crawford & Company Global Day of Service effort, helping others by putting their repair and construction skills to good work in their local communities. This year's charitable service projects ranged from city park beautifications to golf tournament fundraisers to home repairs for people with hardship.

In Jacksonville, Fla., the Contractor Connection staff provided building and landscaping improvements for Community Connections, a human services agency that works with low-income women, children and families in northeast Florida. More than 80 Contractor Connection volunteers gave the facility a facelift by painting two entire floors and cleaning up the outside landscape. Local contractors CCI Restoration Services, Howard Construction and Servpro of Arlington and Jacksonville South provided much-needed painting materials to help complete the project.

Thomas hopes that this national effort of network members teaming with Crawford will become an annual event, and he anticipates an increase in participation from other Contractor Connection network members in North America for next year's Global Day of Service.

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"The Crawford & Company Global Day of Service, initiated by President and Chief Executive Officer Jeffrey T. Bowman, has been taking place for six years and has had a tremendous response from many caring Crawford employees around the world," Thomas said. "I am delighted to extend this great cause to our network members so they may also support those in need in their local communities."

About Contractor ConnectionsM

Contractor Connection, an industry leader in contractor managed repair and home improvement services, provides insurance carriers and consumers a national network of residential and commercial contractors that are vetted and managed for performance, measuring quality, timeliness and customer satisfaction.

About Crawford

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution(SM) offers comprehensive, integrated claims services, business process

outsourcing and consulting consists for major product lines including property and casculty claims.

outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

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