



FOR IMMEDIATE RELEASE



**Contractor Connection[®], Network Members Serve Communities across U.S. on Crawford[®]'s
8th Annual Crawford Global Day of Service**

JACKSONVILLE, Fla. (December 1, 2016) — Contractor Connection[®] partnered with network contractors nationwide Oct. 15 for our annual tradition of giving back to local communities through various volunteer service projects.

More than 80 Contractor Connection employees and their families participated in Crawford & Company[®]'s 2016 Global Day of Service project in Jacksonville, Fla., joining Crawford[®] employees around the world in serving for the eighth consecutive year.

Contractor Connection helped improve the grounds of the Carver Center in Jacksonville Beach. The center, part of the city's Parks and Recreation Department, provides numerous programs and activities related to recreation, the arts and education—free of charge to low- to moderate-income families and children in the community.

Volunteers took on several tasks, from cleaning playground equipment to landscaping and laying hundreds of bags of mulch. Network partner contractors built benches at the center's basketball court and softball field, along with a trophy case and gymnastics bars inside the center. Contractor Connection employees also donated dozens of items to the center, including snacks and sports equipment.

The project was made possible with the donations of nearly 30 area stores and restaurants that provided work supplies, landscaping materials and meals for volunteers.

-MORE-

Page 2 . . . Contractor Connection, Network Members Serve Communities across U.S. on Crawford's 8th Annual Crawford Global Day of Service

In addition, about 130 network contractors nationwide registered to volunteer alongside Crawford and Contractor Connection by choosing their own volunteer projects, which included participating in charity events and fundraisers, assisting nonprofit and area organizations, and helping community residents in need.

Crawford U.S. Services and Contractor Connection CEO Larry Thomas is grateful for the willingness of so many network contractors who decided to give back in meaningful ways.

"The Contractor Connection network's dedication to serving their communities each year is another example of what sets our members apart," Thomas said. "We are extremely thankful for the many people who volunteered their time and effort."

About Contractor Connection®

Contractor Connection, an industry leader in contractor managed repair and home improvement services, provides insurance carriers and consumers a national network of residential and commercial contractors that are vetted and managed for performance, measuring quality, timeliness and customer satisfaction.

About Crawford®

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) is one of the world's largest independent providers of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.

###

For more information, please contact:

Sue Friesen, vice president, Global Marketing
404.300.1604 (office)
864.386.6417 (cell)
Sue.Friesen@us.crawco.com