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Crawford Press Release

For more information contact: Julie Keaton at 404-847-4026 julie_keaton@us.crawco.com

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Insurance and Restoration Professionals to Convene at Crawford Contractor Connection[™] Conference

ATLANTA – Contractors, insurance carrier representatives, and service provider partners from Crawford & Company's Contractor ConnectionSM network will come together at the Crawford Contractor Connection annual conference June 7-9 in Orlando, Fla. Crawford Contractor Connection is expecting a record-setting attendance this year of more than 750 attendees.

After last year's enthusiastic response, the conference will once again feature educational seminars on key restoration issues, technology, water mitigation and mold standards, art restoration, contents handling, insurance, business challenges for restoration professionals, and estimating tools for contractors. A golf outing and a conference reception will provide exhibitors and participants additional opportunities to network.

Featured guest speakers at this year's conference general session include Nick Ciabattoni, vice president, The Hartford; Tim Bowen, National Catastrophe team manager, MetLife Auto and Home; Kevin George, insurance claims officer (Central States Region), Nationwide; Jim Loveland, president and CEO, XactWare, Inc.; Heather Becker, CEO, Chicago Conservation Center; David Dybdahl, president, ARMR Network, L.L.C.; and Crawford & Company executives Tom Crawford, president and CEO; Jeffrey Bowman, chief operating officer, Global Property and Casualty; and Philip Porter, senior vice president, Claims Management Services.

This year's conference will be the seventh consecutive annual event since Crawford acquired the managed-repair network. Attendance continues to grow each year and has more than doubled since the first conference.

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One highlight of the conference will be an industry panel set up to discuss steps that restoration contractors should take to enhance their working relationships with insurance carriers. The top performing network contractors will also be recognized for their outstanding achievements with the Contractor Excellence Awards.

"The theme of this year's conference is 'Global Network—The Path to Success'," said Larry Thomas, senior vice president, Crawford Contractor Connection. "We are very proud of the professionalism of our network and the positive energy that is generated when contractors who are normally competitors on a day-to-day basis come together as service partners in the Contractor Connection network and unite to provide exemplary services to the insurance community. Our insurance company clients come away from the conference energized about the professionalism of the contractors in our network."

Based in Atlanta, Georgia, Crawford & Company is the world's largest independent provider of claims management solutions to insurance companies and self-insured entities, with a global network of more than 700 offices in 63 countries. Major service lines include property and casualty claims management, integrated claims and medical management for workers' compensation, legal settlement administration, including class action and warranty inspections, and risk management information services. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

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